

**Report on Pilot Program
on
RBO Benchmarking and Peer Review**

**3rd General Meeting
Surakarta, Indonesia
22 February 2008**

Performance Benchmarking and Peer Review

- Benchmarking and peer review adopted at NARBO 1st General Meeting, Batu-Malang, February 2004
- Indicators and Guidelines developed through members workshops in Jatilihur, October 2004 and Batu-Malang, November 2004.
- Pilot phase launched at 2nd Southeast Asia Water Forum, Bali September 2005.
- Process reviewed and approved at 2nd General Meeting, Jatilihur February 2006

Performance Benchmarking and Peer Review

- Peer reviewer training and 1st pilot application at PJT 2 (Jatilihur) in October 2006
- Further pilot applications at Mahaweli Authority Sri Lanka (December 2006); Laguna Lake Development Authority, Philippines (January 2007) and Red River Basin, Viet Nam (May 2007)

Performance Benchmarking and Peer Review

- Basin Performance Benchmarking developed during 2007 and pilot tested at: (i) Laguna Lake Development Authority and (ii) Belai Bersar Citarum in 2008.
- **Workshop on Measuring Performance of River Basin Organizations and River Basin's held on 21 February 2008, Surakarta**

Key lessons and observations

**The value is in
the process
not in the
numbers**

**Benchmarking is
about change!**

learning

The best RBOs will not just use “best-practice” they will create it!

**How know where
we are and where we
want to go”**

Some remaining questions

If RBO improves performance how can we attribute basin status to this?

How do we apply Performance benchmarking to the whole basin with multiple agencies?

Need to identify what we should do! And what we should not do in benchmarking!

Recommendations for 2008-2010 Program

- 1. Expand RBO benchmarking and peer review to more basins (taking into account feedback from pilot phase)**
- 2. Implement an expanded pilot test of Basin Performance Benchmarking**
- 3. Develop expanded collaborations with organizations (INBO, GWP, CapNET, World Bank) to ensure synergy in approach.**

Thank You

NARBO 3 GM – 22 February 2008

